	<b>Quality Policy</b>		
	Doc. No. POL-01	Revision 4	Revision Date 7/8/2025

## Quality Policy

It is the policy of usCalibration Inc. to provide quality services, including measurements, calibrations, and repairs, always considering, and maintaining customer relationship, perception, and impact.

usCalibration's management is committed to good laboratory practices and quality technical services to keep our customer's equipment and production line(s) up and running. usCalibration's management assures that all employees work towards achieving this by creating well managed and monitored policies, procedures and work instructions throughout our operations, according to the following quality objectives:

- 1) **Technical Conformance:** Calibrations and repairs shall conform to all customer requirements, relevant standards, and usCalibration Inc. requirements.
- 2) **Service Quality:** All results are consistent with customer expectations. Customer and usCalibration stakeholders agree regarding the type of calibration service, pricing, and turnaround time.
- 3) **Stewardship:** Careful and responsible management of customer equipment and systems entrusted to our care by conforming to documented requirements, customer instructions, thorough inspection, handling and anomalous condition detection and reporting, all to help maintain the integrity of customer assets.

usCalibration's management requires that all employees concerned with technical activities within usCalibration familiarize themselves with the Quality Management System and implement the policies and procedures in their work to meet these quality objectives.

usCalibration's management is committed to compliance with ISO/IEC 17025 and to continually improve the effectiveness of the quality management system. The approval signature on this policy constitutes the commitment to this Quality Policy.

*Jim Simmons*


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Jim Simmons  
General Manager

7/9/2025

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Date

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***Document Revision History***

Date	Description
9/19/2024	<ul style="list-style-type: none"> <li>• Added Document Revision History table.</li> <li>• Changed revision from 2 to 3.</li> <li>• Changed "anomaly detection to maintain the integrity of customer items" to "anomalous condition detection/identification, all to help maintain the integrity of customer items."</li> </ul>
7/8/2025	<ul style="list-style-type: none"> <li>• Changed revision from 3 to 4.</li> <li>• Moved the last sentence of the 1<sup>st</sup> paragraph to be the 1<sup>st</sup> sentence of the second paragraph.</li> <li>• Made terminology update of customer "items" to customer "equipment" and "assets."</li> <li>• Improved the order of the Service Quality objective text for clarity.</li> </ul>