



Policy	POL-01	Quality Policy
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### 1. Scope

This policy applies to all staff and all activities within usCalibration.

### 2. Purpose

The purpose of this policy is to document the quality objectives and commitments by top management. The approval signature on this policy constitutes this commitment.

### 3. Policy

It is the policy of usCalibration to provide quality measurements and calibrations to its clients. usCalibration's management is committed to good laboratory practices and to the quality of our calibration services.

usCalibration's management requires all employees to work towards providing the highest standard of service to our clients.

The purpose of the management system related to quality is to provide quality measurements and calibrations. The quality of our services is measured by:

1. The uncertainty of the measurement or calibration as documented in the applicable uncertainty budget and quoted on calibration certificates.
2. The timeliness of the measurements or calibrations as measured by the lead time and turnaround time required to provide our clients with the results they need.
3. The convenience to our clients in terms of our ability to provide them what they need, when they need it with minimum effort.
4. The cost of the measurement or calibration relative to the other three quality measures.

usCalibration's management requires that all employees concerned with calibration activities within usCalibration familiarize themselves with the quality documentation and implement the policies and procedures in their work.

usCalibration's management is committed to compliance with ISO/IEC 17025 and to continually improve the effectiveness of the management system.

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Jim Simmons  
President

Date: \_\_\_\_\_